

Professional Appearance Standards Student/Resident/Guest Observation & Rotation



OrthoIllinois believes our image is an important part of how our patients and families regard our organization. The image that we represent to the public should reflect our Mission Statement.

“Providing a higher standard of orthopedic care accomplished by treating all patients with compassion, respect and dignity.”

We strive to project competency, inspire confidence, and communicate respect to the patients, families, and the public. Our professional appearance standards are:

- Good personal hygiene and grooming is required.
- Excessive use of cosmetics, perfume/aftershave is inappropriate.
- Gum chewing is not permitted during any patient or visitor contact, either in person or on the phone.
- Tattoos must be covered up if larger than a quarter. No offensive tattoos must be visible, no matter what size.
- No facial piercings or gauges of any kind may be permitted.
- Discrete jewelry may be worn provided it does not interfere with the safety of self or others. One earring per ear is allowed.
- Hair color should be natural-looking and maintained.
- Facial hair such as mustaches, beards and goatees should be neatly trimmed and clean.
- Finger nail polish should be in a neutral color and maintained.
- Clothing/uniforms must be neat, wrinkle-free and in good condition.
- Proper undergarments must be worn at all times, but not visible.
- Clean dress shoes, athletic shoes or healthcare specific footwear are required. Open-toed shoes are not permitted.
- Scrubs must be solid color and may not be mixed and matched.
- Clothing worn under scrubs must be white, gray, black or a solid color matching the scrubs worn.
- Lab coats may be worn over scrubs.
- No oversize/baggy pants, jeans, cargo pants, shorts, spandex, sweatpants or yoga pants permitted. Pants must be fitted at the waist.
- Capri pants must be a hemmed dress pant material and below knee length.
- Shirts/tops must be long enough and high enough to provide adequate coverage of abdomen, back and chest.
- No tank tops, spaghetti strap tops, or t-shirts.
- Dresses should not be revealing or form fitting. Dresses and skirts must be no shorter than 2” above the knee.
- No outside company logos or slogans are permitted on apparel.
- Any other style of dress that would be deemed disruptive to the treatment of our patients is not permitted.
- When engaging with patients, personal cell phones are not to be worn.

During your observation/rotation, you are expected at all times to present a professional, appropriate image to patients and the public. Failure to comply with our professional appearance standards will result in the termination of your observation/rotation.

Your signature below confirms understanding of the above Professional Appearance Standards at OrthoIllinois.

Signature_____

Date_____

Printed Name_____